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**United States®
Census
2020**

July 31, 2020

Dear 2020 Census City Partners,

The U.S. Census Bureau has accelerated Non-Response Follow-Up (NRFU) in Tarrant County.

THE START DATE IS TOMORROW, SATURDAY, AUGUST 1, THRU WEDNESDAY, SEPTEMBER 30, 2020.

Please share this announcement with your local law enforcement agency, all relevant city personnel, and your residents. Below, please also find links to informational videos to post on your social media channels.

During NRFU, also known as Enumeration, Census workers will visit every household in Tarrant County that has not responded to the 2020 Census. The goal remains the same: to gain a full and accurate count of everyone residing in your community. If a household responds to the Census in the interim – either online, by phone or mail – they will immediately come off the NRFU list and in-person follow-up will not be required.

Here is additional guidance to share in your community:

If a Census Worker Comes to Your Door:

- They will present an ID badge with their name, photograph, a Department of Commerce watermark, and an expiration date.
- They will have an official bag and Census Bureau-issued laptop or smartphone, bearing the Census Bureau logo.
- Census Workers will use personal protective equipment (masks, gloves) and will follow local public health COVID guidelines when they visit households, between the hours of 9 a.m. and 9 p.m.

The Census Bureau Will Never Ask For:

- Your Social Security Number, bank account or credit card numbers.
- Anything on behalf of a political party.
- Money or donations.

-more-

If you suspect fraud, call 844-330-2020 to speak with a Census Bureau Representative.

Informational Videos for your City Social Media Channels:

English Enumeration Video:

<https://www.youtube.com/watch?v=kxmDW-9XUc4>

Spanish Enumeration Video:

<https://www.youtube.com/watch?v=F-j6fBQTCwA>

RESPOND NOW TO THE 2020 CENSUS:

- By Internet: **www.my2020census.gov** (English + 13 additional languages)

- By Mobile or Home Phone, call:
 - English: 844-330-2020
 - Spanish: 844-468-2020
 - Tagalog: 844-478-2020
 - Polish: 844-479-2020
 - French: 844-494-2020
 - Haitian Creole: 844-477-2020
 - Portuguese: 844-474-2020
 - Japanese: 844-460-2020
 - TDD (Telephone Display Device): 844-467-2020

- By Text on Mobile (English + Spanish)
 - Text: 313131 | Type **lcount2020** in the message
 - Texto al: 313131 | Escriba **Censo 2020** en el mensaje

For local questions or concerns, please contact Cynthia Cruz, Senior Partnership Specialist, U.S. Census Bureau, at 817.675.7726 OR by email at Cynthia.t.cruz@2020census.gov.

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